Post title:	School Resource Officer
Salary and grade:	NJC 7-12 / FTE £27,275 to £29,542 Actual £23,918 to £25,906
Hours of work:	37 hours per week, Term Time Only (39 weeks)
Line manager/s:	School Resource Manager
School:	Willow Park School
Contract Type:	Permanent
Closing Date:	29th November 2026
Shortlisting Date:	30th November 2026
Interview Date:	4th December

About our School

Willow Park School is a specialist SEMH provision for pupils aged 7–16. We work with children and young people who require more than simply good teaching; they need adults who can build trust, understand trauma, support emotional regulation, and maintain high expectations even during their most challenging moments.

At our core, we are a kind, resilient, and patient team who believe that no two days are the same when working with young people. Guided by the principle that behaviour is communication, we provide a trauma-informed, student-centred approach that recognises and responds to the complex needs of every learner.

We are committed to inclusion and practice unconditional positive regard, ensuring each student feels valued, respected, and safe. Through a culture of nurture and adaptability, we create learning environments where trust can grow and progress can be made.

As team players, we are reliable and collaborative, working together to deliver consistent support that leads to improved student outcomes. We celebrate the small wins, and understand that every journey is unique, and we adapt our approach to meet students where they are, empowering them to achieve their full potential.

About the Trust

This is an exciting opportunity to join an award winning Multi Academy Trust and be part of a welcoming and supportive team that serves amazing children and young people. Nexus Multi Academy Trust was founded in 2016, with 23 unique SEND and mainstream academies.

We are a growing, forward thinking and innovative Trust with a shared ethos, vision and values for a personalised child centred approach. We are committed and invested in "Learning together, to be the best we can be" and it is as relatable to every employee and partner of our Trust as it is to our children, young adults and their families.

Please see a copy of our most recent prospectus and workforce engagement statement for further information.

Our Opportunity Key

focus areas:

- Support the effective delivery of day-to-day administrative tasks across key school business functions
- Maintain accurate records and systems in line with Trust and school procedures • Assist with the preparation of documents, correspondence, and internal reports.
- Draft and format clear, professional letters, emails, and documents, ensuring accuracy and a high standard of presentation
- Respond professionally to routine queries from staff, parents, and visitors
- Support all business services to contribute positively to the school's reputation and stakeholder relationships.
- Support school in developing effective communication with parents, carers, and the wider community.
- Support the administration and coordination of Education, Health and Care Plan (EHCP) reviews and meetings, including documentation, scheduling, and recordkeeping
- Support effective liaison with external professionals, including therapists, local authority officers, and social workers
- Provide front-office and reception support, including managing visitors and incoming communications
- Monitor shared inboxes, handle calls, and support the circulation of information
- Support with event coordination, and internal/external communications
- Support data entry and maintenance of all management information systems, finance and HR IT databases
- Maintain accurate data and information records and ensure all systems meet compliance with Trust policies and public sector regulations.
- Work collaboratively with colleagues to support effective, consistent delivery and contribute to a culture of professionalism and continuous improvement
- Act as an ambassador for the Trust's business services, modelling professionalism, integrity, and high standards.
- Maintain confidentiality and the highest standards of conduct at all times.

- Undertake any other duties commensurate with the role and grade, as required by management.

What you can expect from us

Wellbeing – Pay – Careers and Training – Annual Leave and Flexibility

Access to free wellbeing support resources including counselling, medical and legal advice and an option to top up to private healthcare via corporate membership of a healthcare plan.
Access to discount schemes for savings with high street retailers, restaurants, activities and lifestyle services
Auto enrolment into a leading pension scheme with Teachers Pension Scheme or Local Government Pension Scheme
Access to extensive and tailored career pathways, CPD programmes, training and coaching giving you the opportunity to grow and develop your career
An Induction package to help you settle in and approach your role with confidence and enthusiasm
The ability to contribute to and share quality practice with other professional TAs, Teachers and the wider team
Internal opportunities across the Trust academies and to work with specialised leaders in education on nationally recognised projects
Flexible working policies
Cycle to Work Scheme
Annual leave increases based on length of service plus bank holidays for support staff

To apply

If you're interested in this role and wish to apply, please visit the Nexus MAT website to download an application form. Once on the Nexus MAT website, select the Joining Us – Careers section, click on the position you wish to apply for, and the application can be found at the bottom of the page.

All candidates are advised to refer to the job profile before making an application.

Completed applications to be sent to jdouglas@nexusmat.org

In line with safer recruitment practices and Keeping Children Safe in Education (KCSIE), curriculum vitae (CV's) will only be accepted alongside a full application form

We reserve the right to close this advertisement early should we receive a high volume of suitable applications.

Further information

For an informal and confidential conversation about the role, please contact Judy Douglas, School Resource Manager at jdouglas@nexusmat.org

Nexus Multi Academy Trust is committed to safeguarding and protecting the welfare of children and young people and expects all staff and volunteers to share this commitment.

Safer recruitment practice and pre-employment checks will be undertaken before any appointment is confirmed.

This post involves working with children and young people. If successful you will be required to apply for a disclosure of criminal records check at an enhanced level and a barred list check. Further information about the Disclosure and Barring Service and can be found at www.gov.uk/disclosure-barring-service-check.
We are an equal opportunities employer committed to recruiting and retaining a diverse workforce.

Privacy Notice (Job Applicants)

We are committed to protecting your personal data and handling it responsibly. The information you provide on this application form will be used solely for recruitment and selection purposes, to assess your suitability for the role, and to communicate with you about your application.

Your data will be processed in accordance with applicable data protection laws, including the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018. We will only share your information where necessary and will retain it only for as long as required for recruitment purposes.

For full details on how we collect, use, store, and protect your personal data, including your rights as a data subject, please refer to our full Privacy Notice available on our website